

2013 Consumer Confidence Report Data

HAYWARD WATER UTILITY, PWS ID: 85805324



Water System Information

The water system is composed of 3 groundwater wells which discharge directly into the distribution system.

- Well #6 was constructed in 1996. It draws from a sandstone aquifer.
- Well #7 was constructed in 2006. It is screened and draws from a sand and gravel aquifer.
- Well #8 was constructed in 2006. It draws from a sandstone aquifer.

Liquid polyphosphate is added to Well #7 and Well #8 to sequester elevated levels of iron and manganese and for corrosion control of lead and copper in the distribution system. Liquid sodium hypochlorite is injected into the discharge piping of all 3 wells as a disinfectant. Liquid fluorosilicic acid is injected into each well to improve the dental health of the community.

Water storage and pressure is provided by one 150,000-gallon elevated storage tank, constructed in 1971 and one 500,000-gallon standpipe, constructed in 1998.

The water distribution system consists of 303 hydrants and approximately 30 miles of water main. The City of Hayward maintains the distribution system by flushing hydrants twice a year. At this time, low pressure and discolored water may be experienced. If the water is not discolored, it is completely safe for use. If you should experience discolored water, open the cold water tap until it clears.

If you would like to know more about the information contained in this report, please contact John Mc Cue at (715) 634-4612. City Council meets at 6:00 p.m. at City Hall every third Monday of the month.

Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Source(s) of Water

Source ID	Source	Depth (in feet)	Status
6	Groundwater	1147	Active
7	Groundwater	138	Active
8	Groundwater	401	Active

To obtain a summary of the source water assessment please contact, John Mc Cue at (715) 634-4612.

Educational Information

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

Definitions

Term	Definition
AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MFL	million fibers per liter
MRDL	Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum residual disinfectant level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
mrem/year	millirems per year (a measure of radiation absorbed by the body)
NTU	Nephelometric Turbidity Units
pCi/l	picocuries per liter (a measure of radioactivity)
ppm	parts per million, or milligrams per liter (mg/l)
ppb	parts per billion, or micrograms per liter (ug/l)
ppt	parts per trillion, or nanograms per liter
ppq	parts per quadrillion, or picograms per liter
TCR	Total Coliform Rule
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

Disinfection Byproducts

Contaminant (units)	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2013)	Violation	Typical Source of Contaminant
TTHM (ppb)	80	0	6.2	4.5 - 6.2		No	By-product of drinking water chlorination
HAA5 (ppb)	60	60	5	4 - 5		No	

Inorganic Contaminants

Contaminant (units)	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2013)	Violation	Typical Source of Contaminant
ARSENIC (ppb)	10	n/a	1	1 - 1	8/29/2011	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
BARIUM (ppm)	2	2	0.072	0.025 - 0.072	8/29/2011	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CHROMIUM (ppb)	100	100	1	0 - 1	8/29/2011	No	Discharge from steel and pulp mills; Erosion of natural deposits
FLUORIDE (ppm)	4	4	0.1	0.1 - 0.1	8/29/2011	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NICKEL (ppb)	100		1.3000	1.1000 - 1.3000	8/29/2011	No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
NITRATE (N03-N) (ppm)	10	10	1.60	0.04 - 1.60		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SODIUM (ppm)	n/a	n/a	5.80	3.80 - 5.80	8/29/2011	No	n/a

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	# of Results	Sample Date (if prior to 2013)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.3500	0 of 10 results were above the action level.	6/7/2011	No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD (ppb)	AL=15	0	1.30	0 of 10 results were above the action level.	6/7/2011	No	Corrosion of household plumbing systems; Erosion of natural deposits

Additional Health Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Hayward Water Utility is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Information on Monitoring for Cryptosporidium and Radon

Our water system did not monitor our water for cryptosporidium or radon during 2013. We are not required by State or Federal drinking water regulations to do so.